



Warranty Information

PERFORATED WINDOW GRAPHICS (STOREFRONT)

- 12-month warranty: covers peeling, excessive fading and cracking.
- No warranty against peeling or abrasion on windows that move or slide. We do not recommend opening windows that have window perf applied to them.
- Typical life expectancy of perforated window film: 12-36 months.

VEHICLE LETTERING (DIE-CUT VINYL ON WINDOWS OR PAINTED SURFACES)

- 12-month warranty: covers peeling, excessive fading and cracking.
- No warranty on chrome, diamond plate or other metalized film.
- Typical life expectancy of vehicle lettering: 3-5 years depending on care and material type (metallic, chrome and metalized film have a shorter life: 1-3 years).

VEHICLE WRAPS

- 12-month warranty on installation and workmanship (peeling, cracking or lifting). Damaged areas will be trimmed back, patched in, or replaced if needed.
- Typical life expectancy of a vehicle wrap: 3-5 years for vertical exposure, 1-3 years for non-vertical exposure. Note: Remove graphics immediately if you notice a rapid color change, darkening or hairline cracking.
- No warranty on chrome, diamond plate or other metalized film.

PERFORATED WINDOW GRAPHICS (VEHICLES)

- 6-month warranty: covers peeling, excessive fading and cracking.
- No warranty against peeling or abrasion on windows that move or slide. We do not recommend opening windows that have graphics applied to them.
- Graphics that are exposed to window wipers and not warranted for peeling or abrasion.
- Typical life expectancy for perforated window film: 1 year.

EXTRAS

- Damage caused by vandalism, wind, rain, hail, sleet or any act of God is not covered.
- Graphics that are "RTA" or "Ready to Apply" and are installed by the client are not covered against lifting or peelings.

Warranty repairs will be done at the UpDog Wraps install facility or clients original install site only. Any altering or tampering with the graphics installed by Fierce Wraps will result in the warranty being null and void.

- No warranty is provided if the graphic was aggressively washed or not washed properly (pressure washing).
- No warranty is provided from "wear and tear" (stone chips, dents, road rash or accidents).
- No warranty is provided if paint condition includes rust, rust bubbles, paint defects or clear coat failure.



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GRAPHIC REMOVAL

Removal of graphics prior to the end of the warranty period is guaranteed not to damage OEM-painted surfaces. If graphics are removed post-expiration of the warranty, there is no guarantee given for the surface condition after 5 years. If surfaces are not covered with OEM paint, no warranty is provided.

THE CORRECT WAY

The following practices will help maintain the life and quality of the vinyl film:

- Wash applied vinyl graphics with a blend of clean water and a mild care wash or detergent (i.e. Dawn®, Joy® or Ivory®).
- Test any cleaning solution on a small section of the vinyl graphic before using.
- Always read the warning labels on car care products for proper safety instructions.
- Once you've washed the vehicle with a soapy water blend, rinse with clean water.
- Either let the vehicle air dry or dry off with a microfiber cloth.

THE WRONG WAY

Indications of vinyl failure can include loss of gloss level, fading, embrittling, cracking, chipping or peeling around graphic edges. The following practices will result in deterioration of the vinyl film:

- Do not allow fuels to stay in contact with the vinyl for extended periods of time. Clean all spills as soon as possible
- Do not use automated car washes, truck washes using caustic cleaners or pressure washers to clean your vehicle
- Do not apply carnauba-based wax over vinyl graphics
- Do not apply any type of wax or polish to matte or carbon fiber-finished types of vinyl
- Do not use mechanical brush washing



CHROME DISCLAIMER

NO WARRANTY

IMPORTANT NOTE

Due to the mirror finish of this film, small particles and imperfections are more easily seen than in standard films. These particles are not considered defects.

IMPORTANT NOTE

3M does not warrant the durability of this product, as the durability and other performance characteristics may not match that of other 3M™ Wrap Film Series 1080 films.

In wet or humid environments, applying a hydrophobic coating to the film after application, such as Meguiar's Ultimate Liquid Wax or Meguiar's NXT Generation® Tech Wax® 2.0, may extend the durability of this product.

- Avoid long-term sun exposure
- Only clean vehicle by hand, never with industrial car washes

- Use microfiber rags or shammy cloths for applying cleaning product and drying
- Wash-free liquid wax is recommended to create a protective barrier atop the Wrap Film

- This prevents dust and dirt buildup over the life of the wrap
- Do not use aggressive high- or low-pH soaps to clean Wrap Film 1080-GC451 Gloss Silver Chrome
- Remove any dirt or salt immediately after exposure to limit its effect on the wrap surface

I understand that chrome vinyl, due to the nature of the material and the surface that is being applied to, UpDog Wraps does not provide ANY guarantee as to the durability of the product or the installation.

Print Name _____

Signature _____

Date _____

Vehicle Make _____

Vehicle Model _____